

## What the hell was that??!?



# dot com security

splunk>









#### **Overview**

- DotSec has been using Splunk for over 10 years!
- Review four past DotSec Splunk projects:
  - Splunk for compliance (PCI DSS, IRAP, etc.)
  - Splunk for due diligence (insurance, negligence, etc.)
  - Splunk for incident prevention
  - Splunk for incident response
- Conclusions





### Splunk for compliance

- DotSec provides review, audit and assessment services
  - Our online-retail customers require PCI DSS compliance
    - See Requirement 10.6
  - Federal service-provider requires IRAP compliance
    - See ISM Control: 0120, 1405 and 1344
  - General audits done in line with ISO 27001
    - See Control 12.4.1

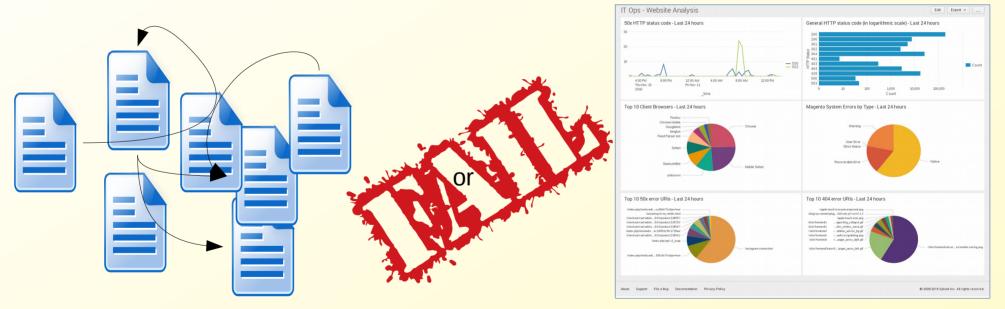






#### **Review time!**

• Assessor needs evidence. Business has two\* choices:



Hours out of each day, every day.

#### Minutes out of each day, every day.



# Cyber security insurance

- The not-so-fine print from actual policy applications:
  - Describe how your security personnel analyse audit reports...
  - Confirm that your business continuously refines and tunes your SIEM...
  - Confirm that your incident response plan is formally documented....
  - Confirm that your SOC obtains relevant (IOCs)...
- Of course we can demonstrate that we do all that!
  - Good, because the payout will depend upon it.



# Splunk for incident prevention

- Ring a bell?
  - We wouldn't know if an online service was failing.
  - We're not sure if we're compliant.
  - I don't know; we might be under attack.
  - We thought that invoice was paid.



# So a funny thing happened

Assessments and double checks

<pre>index=_internal sourcetype=splunkd_acc   eval file=urldecode(file)</pre>	ess "/servicesNS/*/saved/sear	ches/*" AND NOT user=splunk-system-user		Last 30 days 🗸
table _time, user, file				
> 5 events (13/02/2017 00:00:00.000 to 15/03/2017	13:17:20.000) No Event Sampling 🗸		Job 🗸 🔢 🔠 🤌 👼	🛓 🕴 9 Smart Mod
Events Patterns Statistics (5)	Visualization			
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20 Per Page V /Format V Preview V	user o cmckenzie	file © REPORT - Privileged vs Unprivileged Server Access		
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20 Per Page × Format × Preview × time × 2017-03-15 13:16:21.040 2017-03-15 12:58:13.885	cmckenzie	REPORT - Privileged vs Unprivileged Server Access		
	cmckenzie	REPORT - Privileged vs Unprivileged Server Access ALERT - Excessive number of password failures detected		



# Splunk for post-incident

- O365... the boil or the pot?... One thing's for sure!
- Short version (without Splunk):
  - We paid money; our customer didn't get the coins; we don't know what happened.
- Long version (with Splunk):
  - June 1\*: The first overseas login was recorded in the O365 logs.
  - <u>June 5:</u> A new Inbox rule was created, which diverted all mail containing the words "bsb" or "invoice" to a folder used by the attacker.
  - <u>June 10</u>: An email was sent by the attacker (apparently from person@supplier.com) to person@purchaser.com.au requesting that purchaser update the supplier's bank account details for the receipt of payments.
  - June 20: Funds go to attacker's account (instead of supplier's) and are lost.



# Splunk for post-incident

- Good side
  - Splunk lets us know what happened
  - Expedites insurance claims and helps to contain the attack
- Bad side
  - Splunk can't get the money back
- Good side
  - We can learn: Set up Splunk with pro-active O365 log monitoring and alerting for when this all happens again... and you know...



#### From the press: Just how bad can "I dunno" get?

Business . Policy

#### Australian Senate vote-counting-ware contract a complete shambles

Auditor says the right people were elected, probably, despite security and other messes

By Richard Chirgwin 22 Jan 2018 at 23:23

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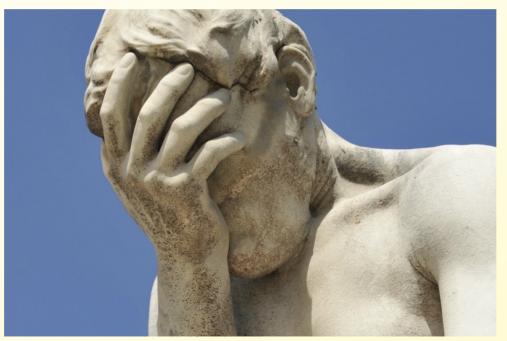
#### "I dunno" quote of the year\*

"It cannot be concluded from the above figures, or from other AEC records examined by the ANAO, that any ballot papers were lost. Rather, the above figures and other records support the audit finding that the AEC is not currently in a position to report that it has achieved its performance target of 100 per cent of ballot papers being accounted for."



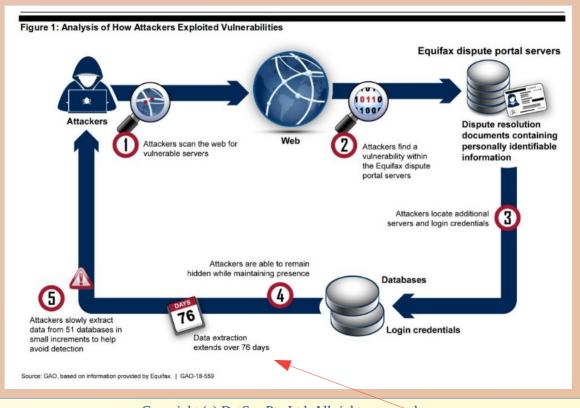
#### Target 2013

• Oh the sadness... I can't even write about this one...





#### Equifax 2017





#### Conclusions

- Four DotSec Splunk project examples from the past 10 years:
  - Splunk for compliance (PCI DSS, IRAP, etc.)
  - Splunk for due diligence (insurance, negligence, etc.)
  - Splunk for incident prevention
  - Splunk for incident response



- 10 years of Splunk experience; 20 years of infosec experience!
- There are no conclusions; this is an ongoing improvement.
- For a good time, just call!
- Thanks!